

QUALITY POLICY

The management announces the following Quality Policy in connection with the established quality management system according to ČSN EN ISO 9001:2016. The mission of the company

Klaus Union CZ a.s.

is to provide quality products and services to production and trade organizations.

We implement the Quality Policy on a permanent basis to provide and ensure:

In relation to customers

- Developing lasting satisfaction of current and future customers by meeting the requirements for the supply of products, cooperation and services, and striving to exceed their expectations
- Flexibly responding to changes in customer requirements.
- Permanent responsibility for compliance of the manufactured product and service with specified and legislative requirements
- Continuous innovation and improve the products and services offered

In relation to employees

- Systematically developing the knowledge and skills of employees in the form of education and to use it in practice effectively.
- Create conditions and engage employees for teamwork to achieve set goals and desired results in quality. Quality improvement is a lasting and continuous process.
- Ensure a pleasant working environment and develop personal responsibility and motivation of employees.

In relation to suppliers

- Securing input materials and energy by selecting suitable suppliers. Monitor and evaluate the eligibility of our suppliers
- Treating the supplier as an equal partner.

In relation to the owners

- Increasing the value of the company, take care of its reputation and not expose it to unjustified threats.
- Building good relations with stakeholders.

In relation to quality

- Ensuring high quality of company products.
- Providing and create necessary resources (material, personnel, information and financial sources) for continuous development and improvement of the quality system.
- Following the rules of the Code of Ethics in the manner of behavior, corporate culture and mutual cooperation with internal and external stakeholders.
- Considering corporate risks (internal and external) in maintaining and improving an effective quality management system.